

## Tapestry FAQs

These are some of the questions we had from last week. I hope they might help other families if you feel the same way or you have any of the same issues.

### **Should my child be working every day?**

The simple answer is yes! This lockdown is very different from the last one and there is a statutory expectation that all children will be working every day. We know that working with children can be challenging so you should make sure you come up with a plan with your family that works around your day. We would expect to see work from children every day on Tapestry and staff will be contacting families who have not uploaded any work to see what support we can offer you.

### **How do I upload work on Tapestry and how often?**

Staff will be uploading work onto Tapestry every day at 7am. We would then ask your child to complete the work and you can take a photograph of the work and upload at any point in the day. We want the work to be flexible so you might choose to do it all in one go or take little breaks throughout the day. We would ask that work is uploaded daily so that staff can give feedback that might impact the work set the following day or address any misconceptions etc...

### **I am working so can I add another person so my child can access the work?**

It is simple in school for us to add an extra adult to your account who will be looking after your child. We will need their full name and email address. Once we have this, they would need to check their inbox (and also junk folder) to activate their account.

### **Do I print out the work on Tapestry?**

Staff do not want to add any cost to our families so when we upload work we don't expect that work to be printed. We would hope that you could use the screen to show children the questions and they could use paper to write the answers down. I have attached some examples below.

### **I don't have paper and pens. How could I support the learning?**

At school, we are happy to provide families with paper packs that you can use. Please let us know if this is something that we can do for you to ensure learning is happening.

### **I need to ask the teacher something what should I do?**

You have a few options. If the message is urgent or during the teaching day 8:30am-3:00pm, you would be better to contact the school office or email [enquires@thegroveprimaryschool.co.uk](mailto:enquires@thegroveprimaryschool.co.uk) or you could add an observation to Tapestry and tag your child's name in. When staff check the accounts, they could send you a reply if it is not urgent.

### **Tapestry is showing an error message. What can I do?**

As the whole country has moved across to remote learning there is more strain on sites like Tapestry. The busiest times we find are between 9-11am and 2-3pm. We upload the work at 7am to hopefully help families to access it first thing in the morning so that you don't need to be on the site at busy times. A few tips from families have been to copy and paste the writing or take a screen shot of the post so that you have the information you need and don't need to log back on.

### **My child is very reluctant to do any work. What can I do?**

Your child must complete work during lockdown and the role has moved to parents/carers to facilitate this work. Teachers are still in school every day and if we can support you to help get your child to engage we want to do this. We are happy to make phone calls to children to help motivate them. We found in the last lockdown, often, a quick phone call just reminded them that we were still here and that helped some children to regain their focus. Below are things we do in school that you might like to try:

- Make a clear timetable for the day so you and your child know what is expected.
- You could do a now and next approach. Complete one job now and next they can play. They don't get to play if the job is not done.
- Don't push your child and get into arguments over work. Take a break and start again fresh. They know how to push your buttons the best!
- Reward children once they have completed their work and use a 'carrot to dangle' to get them motivated!
- Do something together every day that is not 'work' and enjoy this time together. It doesn't have to all be work, work, work!

### **Can I screen shot the documents and write the answers on?**

If you are using a smart device many parents are taking a screen shot of the document (especially for maths) and then using the drawing tool to write the answers on. Saving that and uploading it. This could help other parents so I have attached an example below.

**Help! I have more than one child how can I complete all the work!**

Having more than one child in more than one year group is by far the toughest challenge. We know that this is the case for lots of our families. Children in KS2 (Year 3-6) should be able to complete their work independently as they would in the classroom. Keep encouraging them to do this. With younger children, this is more difficult. Timetable your day so that while you are working with one child the other is having their break time and rotate. For older children they could also be on Duolingo or Timetables Rockstars which would give you a break. You are all only human and only do what you manage. Don't let the remote learning take over and be an added stress.

**I am still working can my child do their work once I finish my work?**

We have no set times for when your child would do the work. We would hope that it can be done every day but we appreciate for our working parents this is hard to balance. You should do the work at the times that suit you and your family best. Work can be uploaded at any time of night onto Tapestry and staff would pick it up the next day if that is what works better for you.

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